

Voluntary Product Accessibility Template® (VPAT®)

International Edition

Version 2.5

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Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

ABBYY Accessibility Conformance Report

International Edition

VPAT® Version 2.5

Name of Product/Version:

ABBYY FineReader PDF 16 (version 16.0.12.3977) Windows application

Report Date:

May 2024

Product Description:

ABBYY FineReader is a PDF tool that empowers information workers to manage any kind of document in the modern digital workplace. Powered by ABBYY's AI-based OCR technology, FineReader PDF makes it easy to digitize, retrieve, edit, protect, share, and collaborate on both digital documents and paper-based ones. See more information at <https://pdf.abbyy.com>

Contact Information:

<https://www.abbyy.com/contacts/>

Support E-Mail: help@abbyy.com

Support URL: <https://support.abbyy.com/>

Notes:

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

FineReader PDF for Windows is available in three retail editions:

- FineReader PDF Standard
- FineReader PDF Corporate
- FineReader PDF Viewer

FineReader PDF for Windows is also available in one OEM edition:

- FineReader PDF Sprint

This Report is applicable to any of these editions.

Evaluation Methods Used:

The Product was tested manually by ABBYY engineers.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

| | |
|--|------|
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (No) |
|--|------|

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Partially supports Electronic Docs: Partially supports Software: Partially supports Closed: Does not support</p> | <p>Web: Non-text content without a text alternative is present, but this content is not essential for the use of web-documentation</p> <p>Electronic Docs: Non-text content without a text alternative is present, but this content is not essential for the use of documentation</p> <p>Software: Some user interface elements are not available for Screen Readers, such as:</p> <ul style="list-style-type: none"> • Recent Comparisons • Some warning and errors messages • Switching between different program modules • Other non-essential scenarios <p>Closed: for the elements of the user interface, which are closed to screen reading, no pre-recorded speech alternative is provided</p> |
| <p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Not applicable</p> | <p>ICT does not utilize time-based media</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | ICT does not utilize time-based media |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | ICT does not utilize time-based media |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially supports</p> <p>Closed: Does not support</p> | <p>Electronic Docs: User documentation is available in html format</p> <p>Software: Some user interface components and options might not be easily understood in terms of structure and relationships</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <ul style="list-style-type: none"> • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | Closed: for the elements of the user interface, which are closed to screen reading, no pre-recorded speech alternative is provided |
| <p>1.3.2 Meaningful Sequence (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Partially supports | Software: scanning scenarios might have illogical order of tools reading, etc. |
| <p>1.3.3 Sensory Characteristics (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Web: Supports Electronic Docs: Supports Software: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.1 Use of Color (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>1.4.2 Audio Control (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | ICT does not utilize automatic audio playback |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially supports</p> <p>Closed: Does not support</p> | <p>Software: Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including:</p> <ul style="list-style-type: none"> • It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only, some specific operations are not supported • It is impossible to draw and resize recognition areas with a keyboard (it is only possible to use automatic page analysis), • Styles modification in Style Editor dialog is not accessible from a keyboard. • Some specific operations are not supported. <p>Closed: for the elements of the user interface, which are closed to keyboards, there is no non-visual access</p> |
| <p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> | |
| <p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) | <p>Software: Does not support</p> | <p>Software: Keyboard shortcuts are strictly defined and cannot be changed by the user.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <ul style="list-style-type: none"> • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | No tasks are time-limited except for the time-limit of the product usage in some modes like trial, which falls into the 20 hour exception. |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | Web: Not applicable Electronic Docs: Not applicable Software: Supports | Web: Such information is not used Electronic Docs: Such information is not used Software: Only essential animation and auto-updating is used |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1(Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports</p> | |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Does not support</p> | <p>Web: There is no mechanism to bypass blocks of repeated content</p> |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> | <p>Web: Supports Electronic Docs: Supports</p> | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Not applicable</p> | <p>Software: navigation sequences do not affect meaning or operation</p> |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) | <p>Web: Supports Electronic Docs: Supports Software: Supports</p> | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--------------------------|
| <ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.3 (Web) | Web: Supports Electronic Docs: Supports Software: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <ul style="list-style-type: none"> • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not applicable | |
| <p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Partially supports Electronic Docs: Supports Software: Partially supports Closed: Not applicable | Web: Language is available, but the representation might not be standardized Software: current interface language is available through options dialogs Closed: Closed functionality does not contain text in human language |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Supports</p> | |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Supports Software: Does not support</p> | <p>Software: Windows might open automatically without the user being advised of the behavior</p> |
| <p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> | |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> | <p>Web: Not applicable Electronic Docs: Not applicable</p> | <p>Web: there is no way to input an error Electronic Docs: there is no way to input an error</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Partially supports Closed: Does not support | Software: there is a sound signal for mistakes, but some error messages might not be available to screen readers Closed: there are no mechanisms to notify of errors in closed functionality input |
| <u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Supports | Web: does not require user input Electronic Docs: does not require user input |
| <u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Supports | |
| <u>4.1.1 Parsing</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.1 (Web) | Web: Supports Electronic Docs: Supports Software: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Partially supports</p> | <p>Software: Notifications of change may not be supported.</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---------------------------------------|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> | Not applicable | ICT does not utilize time-based media |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---------------------------------------|
| EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Not applicable | ICT does not utilize time-based media |
| <u>1.3.4 Orientation</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) | Web: Supports Electronic Docs: Supports Software: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Partially supports | Software: Most elements in the product interface inherit user selected display attributes with some exceptions, including <ul style="list-style-type: none"> • Reversing the color schemes are applied to processed document: document image and recognized text is displayed as is. • Some icons are noncontract during high-contrast themes using |
| <p>1.4.4 Resize text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.4 (Web) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports | Software: Supported through standard system options Closed: Supported through standard system options |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <ul style="list-style-type: none"> • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.5 Images of Text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports | |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) | Web: Supports Electronic Docs: Supports Software: Does not support | Software: Minimum application width is 640 pixels. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports Software: Partially supports | Software: The contrast of some elements is less than 3:1. For example, the search field in the right comment panel. |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) | Web: Supports Electronic Docs: Supports Software: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--------------------------|
| <ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>2.4.5 Multiple Ways (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | |
| <p>2.4.6 Headings and Labels (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports Software: Supports | |
| <p>2.4.7 Focus Visible (Level AA)</p> Also applies to: | Web: Supports Electronic Docs: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Supports | |
| <u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Does not support | Web: There are no built-in mechanisms to ensure focus management |
| <u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Not Applicable | Web: No such functionality is included |
| <u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Supports | |
| <u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) | Web: Partially supports Electronic Docs: Partially supports | Web: All content on one page in presented in one language. See 3.1.1 Language of page Electronic Docs: All content on one page in presented in one language. See 3.1.1 Language of page |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Supports</p> | |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> | <p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> | <p>Web: No input is required</p> <p>Electronic Docs: No input is required</p> <p>Software: There are no suggestions for errors</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Not applicable | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Supports | Web: No such functionality is included Electronic Docs: No such functionality is included Software: All such submissions are reversible |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Web: Not applicable | Web: No such functionality is included |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |

Table 3: Success Criteria, Level AAA

Notes: ICT was not evaluated for AAA.

Revised Section 508 Report

Notes: all evaluation was made for the software and its supportive documentation. The content used in the software (e.g. documents created by third-parties and opened in FineReader 16) might not meet the same criteria.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|--------------------|---|
| 302.1 Without Vision | Supports | |
| 302.2 With Limited Vision | Supports | |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Not applicable | The ICT does not utilize audio in the user interface |
| 302.5 With Limited Hearing | Not applicable | The ICT does not utilize audio in the user interface |
| 302.6 Without Speech | Not applicable | The ICT does not utilize speech input in the user interface |
| 302.7 With Limited Manipulation | Partially supports | <p>Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including:</p> <ul style="list-style-type: none"> • It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only, • It is impossible to draw and resize areas with a keyboard (it is only possible to use automatic page analysis), • Styles modification in Style Editor dialog is not accessible from a keyboard. • Some specific operations are not supported. |
| 302.8 With Limited Reach and Strength | Not applicable | No manual mode of operation which requires reach or strength is provided |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|-------------------------------|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not support | No such features are provided |

Chapter 4: [Hardware](#)

Notes: This chapter is not applicable for the product and thus has been deleted.

Chapter 5: [Software](#)

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not applicable | ICT is not a platform software |
| 502.2.2 No Disruption of Accessibility Features | Supports | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Partially supports | Some user interface elements are not available for Screen Readers, such as: <ul style="list-style-type: none"> Recent Comparisons Some warning and errors messages Switching between different program modules |
| 502.3.2 Modification of Object Information | Supports | |
| 502.3.3 Row, Column, and Headers | Supports | |
| 502.3.4 Values | Supports | |
| 502.3.5 Modification of Values | Partially supports | Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including: <ul style="list-style-type: none"> It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only, |

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|--------------------|--|
| | | <ul style="list-style-type: none"> It is impossible to draw and resize areas with a keyboard (it is only possible to use automatic page analysis), Styles modification in Style Editor dialog is not accessible from a keyboard. Some specific operations are not supported. |
| 502.3.6 Label Relationships | Supports | |
| 502.3.7 Hierarchical Relationships | Does not support | Such relationships are not available for assistive technology. For example, a group of check-boxes for languages in the Recognition Languages settings does not have such a relationship to the parent item (e.g. "Natural languages"). |
| 502.3.8 Text | Supports | |
| 502.3.9 Modification of Text | Supports | |
| 502.3.10 List of Actions | Partially supports | For some objects in the documents the list of actions is only available through context menu |
| 502.3.11 Actions on Objects | Partially supports | For some objects in the documents the list of actions is only available through context menu |
| 502.3.12 Focus Cursor | Supports | |
| 502.3.13 Modification of Focus Cursor | Partially supports | Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including: <ul style="list-style-type: none"> It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only, It is impossible to draw and resize areas with a keyboard (it is only possible to use automatic page analysis), |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| | | <ul style="list-style-type: none"> • Styles modification in Style Editor dialog is not accessible from a keyboard. • Some specific operations are not supported. |
| 502.3.14 Event Notification | Not supports | Some progress bars (e.g. during OCR process) are not available to assistive technology. |
| 502.4 Platform Accessibility Features | Not applicable | ICT is not a platform or platform software |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Partially supports | <p>Most elements in the product interface inherit user selected display attributes with some exceptions, including</p> <ul style="list-style-type: none"> • Reversing the color schemes are applied to processed document: document image and recognized text is displayed as is. • Some icons are noncontract during high-contrast themes using |
| 503.3 Alternative User Interfaces | Not applicable | An application does not provide an alternative user interface that functions as assistive technology |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not applicable | |
| 503.4.2 Audio Description Controls | Not applicable | |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Supports | |
| 504.2.2 PDF Export | Does not support | Export to PDF/UA-1 is not supported |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------|-------------------|---|
| 504.3 Prompts | Does not support | While creating such content is possible, there are no guides or templates that prompt to do so. |
| 504.4 Templates | Not applicable | No templates are provided in the ICT |

Chapter 6: [Support Documentation and Services](#)

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | Documentation includes information about shortcut keys for using program features. |
| 602.3 Electronic Support Documentation | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Documentation is provided in HTML format (.htm) online at http://help.abbyy.com and is accessible directly from the product. The same documentation is available in PDF format at ABBYY Web site |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | |
| 603.3 Accommodation of Communication Needs | Supports | User can reach support via e-mail or Web-form |

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